ELIZABETH HUBBELL GOSSELIN

MAINE QUALITY INFORMATION PARTNERS, INC.
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SUMMARY

- *Systems analysis skills*: business process modeling, database design, requirements analysis, project management.
- *Technical computer skills:* extensive experience with several relational databases, query and report design and structured text applications.
- *Hospital and physician office coding skills:* experience in coding physician office and outpatient encounters, including ER, endoscopy, laboratory and radiology, specialty clinics.
- *Certification:* Registered Health Information Technician #050650, December, 2005

KNOWLEDGE, SKILLS AND ABILITIES

Ambulatory healthcare performance improvement and quality reporting – Clinical measures reporting for several quality improvement initiatives (Pathways to Excellence, CMS PQRI registry-based reporting, Anthem Quality Insights, NCQA Physician Recognition Programs) as well as supporting practices with reporting for internal and Northeast Health Care Quality Foundation (QIO) projects.

MS SQL Server – Database creation, administration, T-SQL queries, stored procedures

Project management – Requirements definition and test plan design

Process modeling, data modeling and database design– Experience with several tools (Visio, PowerDesignor, Dezign for Databases) in legislative and healthcare environments.

MS Word, Excel, Access – expert in all features, including use of VBA for automation of text processing

Health data coding – Knowledge of ICD-9-CM and CPT-4 coding guidelines

Healthcare regulation and licensing - Familiar with JCAHO, HIPAA, Medicare and Medicaid requirements.

PROFESSIONAL EXPERIENCE

JANUARY 2009 TO PRESENT	MAINE QUALITY INFORMATION PARTNERS, INC

CFO, Information Analyst, Database Designer, Reporting Specialist

Current projects:

MaineGeneral Ambulatory EMR: Analysis and reporting for clinical quality improvement and practice management using Touchworks Analytics and MS SQL Server Reporting Services.

Maine InfoPro: A customizable contact management application, using a SQLExpress database and Access 2007/2010 front end.

InfoPro Manager: A customizable system for managing projects which involve collecting data about multiple participants, scheduling participants and staff, creating class schedules, and more. Maine InformationManager uses a hosted SQL Server 2005 database, SQL Server Reporting Services and a .NET front end over a secure VPN, allowing access anywhere with an internet connection.

Maine CDC, Diabetes Prevention and Control Program, Pre-DiabetesControl Pilot Program: Data extraction and reporting from MaineGeneral Ambulatory EMR.

AUGUST 2007 TO DECEMBER 2008	SELF EMPLOYED CONTRACTOR

MaineGeneral Ambulatory EMR Project: Analysis and reporting for clinical quality improvement and practice management using Touchworks Analytics and MS SQL Server Reporting Services.

<u>Quality Counts! (Voluntary Practice Assessment Initiative project</u>**):** Chart abstraction (clinical quality measures); data analysis and reporting for using MS Access and Excel

JANUARY 2007 TO AUGUST 2007	EASTERN MAINE MEDICAL CENTER HEALTHCARE RESEARCH	BANGOR, ME

Data Analyst: Chart analysis, data collection and validation for NNECSG Open Heart Surgery registry; new project "packaging" (requirements definition, testing and data collection during early implementation, user documentation), maintenance of miscellaneous small projects involving collection, auditing and presentation of data.

JULY 2006 TO JANUARY 2007	EASTERN MAINE HEALTHCARE HEIS CODING	CIANCHETTE BUILDING BREWER, ME

Health Records Analyst: Assigned ICD-9 and CPT codes to outpatient encounters, including E&M levels.

JULY 2005 TO JUNE 2006	REDINGTON-FAIRVIEW GENERAL HOSPITAL HEALTH RECORDS SERVICES	FAIRVIEW AVE. SKOWHEGAN, ME

Coding Technician: Assigned ICD-9 and CPT codes to outpatient and physician practice encounters.

WINTER, 2005	MAINE MEDICAL CENTER DEPARTMENT OF HEALTH INFORMATION MANAGEMENT	BRAMHALL STREET PORTLAND, ME

Intern: Overview of health information management operations and information flow, emphasis on management activities and coding.

FALL, 2004	ST. MARY'S REGIONAL MEDICAL CENTER DEPARTMENT OF HEALTH INFORMATION MANAGEMENT	CAMPUS AVENUE LEWISTON, ME

Intern: Overview of health information management operations and information flow, emphasis on day-to-day operations

1979 TO OCTOBER, 2003	MAINE LEGISLATURE	STATE HOUSE AUGUSTA, ME

Senior Programmer/Analyst.(1997 to 2003) Determined and communicated client requirements; created custom queries and reports, consulted on database and system design issues, programmed automated text solutions.

Technical Services Coordinator (1986 to 1997). Coordinated implementation of word processing and database applications, designed management information reports, evaluated data for accuracy and consistency.

Legislative indexer (1979 to 1986). Produced on-line and published indexes to legislative instruments and in-office workflow tracking and reports.

E D U C A T I O N

KENNEBEC VALLEY COMMUNITY COLLEGE, FAIRFIELD, ME	Associate of Applied Science in Health Information Technology, 2005
UNIVERSITY OF MAINE, ORONO	Master of Library Science, 1975
BATES COLLEGE, LEWISTON, ME	Bachelor of Science in Biology, 1970
THOMAS COLLEGE, WATERVILLE, ME	Undergraduate level coursework, including systems analysis, COBOL, Programming with C
CORNELL UNIVERSITY, ITHACA, NY	Graduate study in plant physiology, biochemistry and science education

P R O F E S S I O N A L   M E M B E R S H I P S

American Health Information Management Association

Maine Health Information Management Association